

# Broadband Facts

Mobile broadband consumer disclosure

## Device Compatibility

If you want to use your existing device, learn more about [compatibility](#).

If you want to obtain a device, learn more about [prices and other options](#).

**Choose Your Data Plan** - These prices do not include costs for obtaining a device from us.

|                                    | High Speed Data allowance per month |                      |                |
|------------------------------------|-------------------------------------|----------------------|----------------|
|                                    | 1GB                                 | 3GB                  | 5GB            |
| Monthly charge                     | <b>\$35.00</b>                      | <b>\$45.00</b>       | <b>\$60.00</b> |
| When you exceed the data allowance | <b>\$10.00/<br/>Additional GB</b>   | <b>Slowed speeds</b> | <b>NA</b>      |

Learn more about [other included services/features](#).

Additional pricing options, plans and promotions [can be found here](#).

[Coverage Map](#)

## Charges and Terms Common to All Plans

Monthly fees

|                    |               |
|--------------------|---------------|
| Administrative fee | <b>\$1.20</b> |
| Regulatory fee     | <b>\$0.13</b> |

One-time fees

|                       |                 |
|-----------------------|-----------------|
| Activation fee        | <b>\$50.00</b>  |
| Deposit               | <b>\$50.00</b>  |
| Early termination fee | <b>\$240.00</b> |

**Government Taxes and Fees, and Other Carrier Surcharges May Also Apply:** Varies by location

**Performance** - [Individual experience may vary](#)

| 3G   | 4G  |
|--|---|
| <b>Typical speed</b><br>1.5 Mbps downstream /<br>600-900 Kpbs upstream | <b>Typical Speed</b><br>6-12 Mbps downstream /<br>3-6 Mbps upstream |
| <b>Typical latency</b><br>Less than 120 milliseconds                   | <b>Typical latency</b><br>Less than 120 milliseconds                |
| <b>Typical Packet Loss</b><br>0.08%                                    | <b>Typical Packet Loss</b><br>0.08%                                 |

## Network Management

Application-specific network management practices? **Yes**

Subscriber-triggered network management practices? **Yes**

More [details on network management](#)

## Privacy

See our [privacy policy](#)

## Complaints or Inquiries

To contact us: [online](#)/(123)456-7890;

To submit complaints to the FCC:

[online](#)/(888)225-5322

Learn more about the [terms used on this form and other relevant information](#) at the FCC's website.